Culturally Safe NDIS Complaint

This is an accessible Word version of a Zine published by the Youth Disability Advocacy Service. Descriptions of the images in the zine are included here.

[**Image description:** The Flags for Australia’s First Nations peoples; the Aboriginal flag, a yellow circle with the background divided into black at the top and red below; and the Torres Strait Islander flag with a white traditional headdress and a white star on a blue and green striped background.]

# If …

* You feel unsafe
* Are treated badly

you can complain.

[**Image description:** Simple illustration of a First Nations girl with a lot of hair, looking a bit nervous with her hands in her lap. She is wearing a shirt featuring the Aboriginal flag, using a manual wheelchair, and wearing a yellow and brown headband.]

# How?

On the NDIS website

* Online form
* Phone call
* Email
* Meeting in person

Or …

# FPDN

First Peoples’ Disability Network can help you make a complaint and advocate for you.

[**Image description:** Logo for the First People’s Disability Network featuring red, green, blue and yellow curved lines and circles in the shape of Australia.]

# VACCHO

Victoria Aboriginal Community Controlled Health Organisation has workers that can help you and visit rural mob.

[**Image description:** Logo for VACCHO with black text under artwork depicting an overhead view of the tracks of four people coming together over a map of Victoria.]

# Community

Your old people and trusted adults can help you make a complaint and have yarns about the process.

# You matter

Your voice is the most important, let it be heard.

# More information

* [ndis.gov.au](http://ndis.gov.au/)
* [fpdn.org.au](http://fpdn.org.au/)
* [vaccho.org.au](http://vaccho.org.au/)

Stay deadly.